

asphaleia training

asphaleia training provides training opportunities, resources and training facilities. We believe positive learning experiences develop young people and can have life changing impacts

Job Centre Plus kicks off

asphaleia training's latest project gets off to a great start

asphaleia training has begun delivering its latest Learning & Skills Council (LSC) funded project. The Employability Skills Programme (ESP) offers personalised learning provision to Jobcentre Plus customers, providing the opportunity to build confidence, gain qualifications and improve work based skills.

Project Worker Mat Hay explains: "Whilst on the programme beneficiaries receive individual support to help them reconnect with the local employment market and move towards a more positive future."

"Since our first referral in January we have seen a steady rise in those enrolled onto the programme," says Mat.



"With this new intake we are pleased to have received encouraging feedback from those on programme. One beneficiary recently said 'the ESP has brought her self-confidence back and has helped her apply for new and exciting jobs,'" he adds.

In the short time the project has been running, it has become apparent to staff that ESP offers beneficiaries a platform on which they can realise their self-potential and explore their personal employment aspirations. So far this is proving successful and training staff have seen beneficiaries attend interviews, pass selection tests and gain qualifications.

In the coming months staff are expecting to achieve further on programme qualifications and support beneficiaries in progressing into the first stages of employment.

For more information contact Mat at: mathay@asphaleia.co.uk

Thanks ESP!

An ESP beneficiary tells all about his time at training



"The Employability Skills Programme at Asphaleia has provided me with key essential skills that have gone on to help me to pursue a career in retail.

"These skills have taught me to produce an impressive CV along with covering and speculative letters. I have now had two interviews, from 15 applications, and am happy with the results that my time at asphaleia has produced.

"I have also had the chance to gain qualifications in English and Maths that are the equivalent of a grade C at GCSE. I especially found the Maths aspect of the course stimulating and helpful in, not only work, but in day-to-day activities.

"Not only do I gain a job and qualification at the end of this course, but I have also

made many new friends that I have been able to compare experiences with."

Greg Maidment

training news

- In March we said goodbye to Olly Hyland, Connexions Intensive PA, who is now travelling around America- it's a hard life!!
- Katerina Stylianou won staff member of the year at the recent staff awards
- Mat Hay, Alice Faid, Phil Gazzard, Anthony Ryan and Carolien Reynolds have all joined the training team and added to the range of training we can now deliver.
- Tutor Jessica Dean has left asphaleia to have a baby - good luck!

For more news visit: www.a-training.co.uk

Service with a smile

Improving customer service skills with young people in Sussex

In January 2008 asphaleia embarked on running a new NVQ programme in Customer Service in partnership with Chichester College. The programme is aimed at learners who are 16 -18 years old and NEET or at risk of becoming NEET (not in employment, education or training.)

There are currently 15 learners enrolled who spend one day at asphaleia training and one day a week at a work placement. The classes are fun, experimental and aimed at developing individual confidence as well as an underpinning knowledge of customer service and service industry.

Senior Tutor Carolien said: "It's been great to see some learners develop and change so much in a short period of time. Their confidence has grown and the feedback from work placement providers has been really positive".

In addition to customer service skills, learners develop their knowledge in

Maths and English with embedded key skills. "I used to hate maths at school but with Alice it's not so bad; it's kind of okay now" one learner said.

The programme runs for approximately 15 weeks during which all learners create an extensive portfolio of evidence. The tutor assesses learners in the work placement and successful completion for some learners is imminent.

Natasha who has been on programme since the start said: "I used to not really speak to people. I would try and get away from them as soon as I could but now I can look them in the eye, listen to what they say and not feel all awkward."

Learners have covered topics such as 'first impressions', communication, problem solving, disability awareness and covers a wide range of transferable skills. It is hoped that learners will be able to apply their skills when embarking on permanent employment.

e2e success!

Entry to Employment is a training programme designed to help young people progress into employment or further learning.

"When I first started e2e I was quite unsure about what to do with my future. E2E has changed all that."

Ashleigh Taylor started e2e in February 2008. Her aim was to achieve the qualifications she missed out on at school, and to get the skills needed to

Ashleigh wants to work in childcare



embark onto a fulfilling and positive career in Childcare.

"I've now got qualifications in English and maths and have really learnt loads of new things in ICT! Not only did they help me with my career plan, they also helped me work through personal issues and helped me to make a positive change to my life."

E2E is about empowering young people to be able to reach their full potential by offering them the opportunities to make a positive contribution to their communities, being respected and appreciated for who they are.

"Thanks to e2e I am now doing an apprenticeship in childcare and have found my dream job. Thanks, for giving me a chance."

training factfile



training member - Alice Faid

title - Tutor

qualifications - BA (Hons) in Social Policy and Administration

Masters in International Criminal Law

experience- Alice worked for NACRO in London and Brighton for five years, coordinating referrals and a job search program, and tutoring in Skills for Life. Previously she mentored at Feltham Young Offenders Institution.

currently working on - E2E (tutoring in Literacy, Numeracy and Independent Living Skills) and NVQ Customer Care (Key Skills)

something extra - Alice is enrolled for a Doctorate at Sussex University and will be researching girls' involvement in gangs and criminality.

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Want to know more? get in touch today...

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